

Incident Response Plan Checklist

Use our summarised checklist to guide you in creating your Incident Response Plan (IRP).



OBJECTIVES AND SCOPE

- Define your main goals for incident response.
- Outline the scope of incidents the IRP will cover.
- Align objectives with overall business and compliance requirements.

ROLES AND RESPONSIBILITIES

- Designate a primary point of contact for incident response.
- Identify incident response team members.
- Designate roles and responsibilities for team members.

INCIDENT CATEGORISATION

- Define categories of incidents (e.g., phishing, malware, data breach).
- Assign impact levels (e.g., low, medium, high) to guide response urgency.
- Establish clear criteria for escalation.

DETECTION AND NOTIFICATION

- Set up monitoring tools (e.g., intrusion detection systems, endpoint protection).
- Outline a process for reporting suspicious activity.
- Develop an incident notification process for internal and external stakeholders.

CONTAINMENT AND ERADICATION

- Document containment steps for different incident types.
- Define procedures for short-term and long-term containment.
- Outline eradication techniques specific to each incident type.

RECOVERY AND REMEDIATION

- Document recovery steps, including system checks and data restoration.
- Set criteria for safely resuming regular operations.
- Develop ongoing monitoring for potential threat resurgence.

COMMUNICATION PLAN

- Identify key audiences (e.g., employees, customers, regulatory bodies).
- Prepare draft statements and notifications to adapt during incidents.
- Designate spokespersons and establish approval workflows.

POST-INCIDENT REVIEW

- Schedule a post-incident review meeting.
- Document key takeaways, successes, and areas for improvement.
- Update the IRP to incorporate lessons learned.

By following these steps, you'll have a robust and actionable Incident Response Plan tailored to your organisation's needs.

