

# a2zManaged

Let our cloud experts manage, optimise and protect your Azure environment from A to Z.

From foundational support and monitoring to full-scale cloud management and continuous optimisation, **a2zManaged by BUI** offers you all the help you need from a trusted Microsoft Azure Expert Managed Services Provider.



Keeping your Microsoft Azure environment operational, efficient and secure can be difficult if you don't have the right people on your side. At BUI, we're committed to helping you realise the full potential of your cloud resources. Our Azure managed services offering – **a2zManaged** – is available in three tiers and is designed for customers who need assistance with day-to-day Azure management.

## a2zManaged is suitable for:

- Small/medium businesses
- Enterprise organisations
- Government institutions
- Non-profit entities

## a2zManaged service highlights

- Microsoft Premier Support
- Management and monitoring
- Optimisation and reporting
- Governance and security

## Azure management levels

- Baseline
- Enhanced Baseline
- Platform Operations
- Workload Operations



### Predictable Costs

We can help you track and forecast your Azure consumption for more predictable costs



### Proactive Monitoring

We can monitor your Azure apps and services to evaluate their health and performance



### Proactive Maintenance

We can patch, update and maintain your Azure resources to maximise stability and reliability



### Rapid Response

We can troubleshoot problems, resolve incidents and address technical issues quickly



### Strategic Guidance

We can provide strategic guidance to help you adapt to the evolving cloud landscape

## A2ZMANAGED | ESSENTIALS



The basic tier of a2zManaged is provided free of charge to BUI CSP customers only. It includes selected Managed Support Services, a Power Hour information session with us, a half-yearly Service Review, and the option of the BUI Cloud Management Platform as an add-on.



- Managed Support Services for service incidents
- Managed Support Services for platform incidents
- Managed Support Services for service requests

## a2zManaged | STANDARD



The core tier of a2zManaged is designed for customers who want BUI to manage their Azure environment with a defined SLA. It includes baseline and enhanced baseline management, with an emphasis on platform operations and workload operations.



- Managed Virtual Machines and Managed Cloud Network
- Managed Identity Security and Identity Protection
- BUI Cloud Management Platform + more

## a2zManaged | PREMIUM



The top tier of a2zManaged is designed for customers who want BUI to manage their Azure environment with a defined SLA and an additional focus on infrastructure security. It includes everything in the Standard tier (baseline and enhanced baseline management) as well as:



- Cloud Security Posture Management
- Policy-Driven Security for Cloud Infrastructure
- 24/7/365 BUI Support for Service Incidents + more

Choose BUI as your Azure managed services partner to benefit from predictable pricing, proactive monitoring and maintenance, and professional guidance. **Let's talk about an a2zManaged package for your organisation today.**



### Why bring in BUI to manage your Azure resources?



#### For tiered service offerings

Choose your tier of Azure management and support in line with your business goals, cloud journey and budget parameters



#### For technical assistance

Benefit from a dedicated support team equipped to handle platform incidents and service incidents, and escalation to Microsoft



#### For a compliant Azure estate

Rest assured your Azure environment conforms to cloud best practices and is monitored and maintained by our certified experts



#### For greater performance

Give your IT staff the freedom to focus on core duties while we optimise your Azure resources for efficiency and reliability

**BUI** INNOVATION™  
DELIVERY  
RESULTS

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Microsoft Partner  
Azure Expert MSP

